



# Enterprise Platform for Public Safety

## Dispatch...Simplified

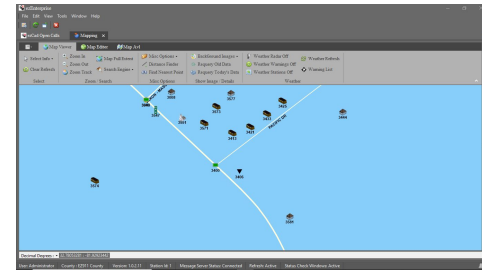
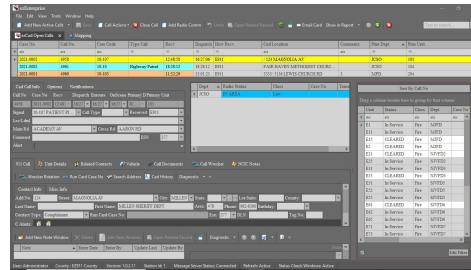
- Computer Aided Dispatch
- Integrated or Standalone Mapping
- Mobile CAD / AVL
- CADViewer - View only via Browser
- CADAnywhere - Live CAD via Browser

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### BROWSER ACCESS

ezEnterprise CADViewer is our newest view only addition to the growing list of products we are providing for Public Safety. With the addition of our new CADViewer for Smartphones and Tablets, administrators, remote and field resources can easily track current calls for service.

# Integrated Computer Aided Dispatch and Mapping Suite



ezEnterpriseCAD™ Computer Aided Dispatch is an innovative multi-user, multi-agency Enterprise Dispatch software solution for small to mid-size Police, Fire and EMS agencies. Built with Microsoft®.NET and SQL Server technology and packaged with a Stratus Fault Tolerant Platform or optional Server-less design. ezEnterprise CAD simplifies the Emergency Response record keeping and reporting process. Simple, Redundant and Secure. With ezEnterpriseCAD and its powerful line of integrated products, communications professionals have the ability to perform multiple, integrated tasks with one high-performance system. Backed by 16 years of development, ez911 continues to meet the demanding needs of PSAPs, law enforcement, Fire/EMS personnel, and other public safety professionals. Like every component of the ez911 Solution Suite, our Computer Aided Dispatch was developed to be easy to use and easy to learn. In fact, the best way to learn any aspect of ezEnterprise is to just use it. Many users learn the basics of CAD in a matter of minutes.

ezEnterprise Mapping™ is an in-house developed Mapping Display product perfectly integrated with our Market Leading CAD application or as a stand alone Mapped ALI integrated with any 3rd Party CAD or NG9-1-1 system. It is easy to implement and is designed to meet the demanding requirements of critical emergency response GIS. This software brings addressing, mapping, editing, and geographic data desktop display together to provide your agency, a faster and more accurate emergency response. Our MapBuilder and Editor add-ons are the perfect GIS suite for Public Safety.

### SERVICES AVAILABLE

- Technical Support, 7x24x365
- Installation and Setup
- Map Maintenance Service
- System Monitoring
- Application Support
- Hardware Support
- Software Warranty



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Map Building and Editing Tools  
Integrated with CAD or Standalone  
9-1-1 Addressing Services  
Map Management Services

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- Multi-Agency / Jurisdiction
- Integrated Mapping
- Integrated Comms capability to send pages, text, e-mail or Fax based on configuration and event
- Supports AVL
- Standard and Ad-Hoc Reporting
- Configurable Screen Layouts
- Map Building and Editing Capability
- Mobile Silent Dispatch
- Remote Browser based CADViewer
- Optional N9-1-1
- Optional Radio Console
- 7x24x365 HelpDesk

# Service Features and Benefits



At ez911, we believe that every emergency dispatch agency and PSAP, regardless of their size or budget, should expect more from their technology provider. Since 2005, our mission has been to reduce emergency response technology complexity and cost, focusing solely on the features and functionality that matters most. By simply addressing each product, whether its building and editing maps, addressing counties for 9-1-1 service, or creating easy to use CAD and Mapping capabilities. We start by eliminating feature creep and bloat-of-legacy systems that allows us to create and offer simple yet incredibly efficient and cost-effective solutions.

## System Requirements

### SERVER

- Dell Redundant Processing or the;
- Stratus FT Solution
- Windows Server ver 20
- SQL Server 19 Standard
- Remote Access and Monitoring Software

### WORKSTATION

- DELL Precision Workstations
- Quad Video, Minimum two (2) monitors
- Mice and Keyboard
- WindowsPro 10
- TeamViewer Remote Access and Monitoring Software

### NETWORKING

- Two (2) 24-Port Gigabit Switches
- Dynamic QoS, High Performance Router
- Dedicated - Customer Supplied Broadband
- 23" Equipment Rack or Cabinet space (15U)
- Cable Management
- UPS's Recommended

### MAP BUILDING AND EDITING

ezMap Builder™ is one of the industry's most advanced authoring environments for creating location-centric data to assist counties with their 9-1-1 response. Using ezMap Builder, personnel can design and author fully interactive content, rich with occupant details, location descriptions, with the most up-to-date information for current and specific content.



Hoover, AL 35242

Phone : 800-656-6025

sales@ez911inc.net

www.ez911inc.com